

The Practice of Indexing Australian and New Zealand Society of Indexers Conference, Sydney, 15–17 October, 2009

Sydney Marriott Hotel, 36 College Street, Sydney 2010, NSW Australia.

NOTE: The Committee reserves the right to alter any details of the program. The ANZSI website will be updated as arrangements are confirmed.

Thursday 15 October

Workshops

Five workshops will be held on Thursday 15 October. The charge for attending a half-day workshop is additional to the charge for attending the conference.

9:30am–12:30pm	<u>Workshop 1: Website indexing: Browne</u>
9:30am–12:30pm	<u>Workshop 2: Cookbook indexing: Quinn & Farkas</u> *CANCELLED*
9.30am-12.30pm	<u>Workshop 3: Embedded indexing: Wright</u>
2pm–5pm	<u>Workshop 4: CINDEX™ updates: Lennie</u>
2pm–5pm	<u>Workshop 5: SKY Index workshop: Jermev</u>

Workshop 1: Website Indexing: Glenda BROWNE (NSW)

This workshop will provide a brief overview of some of the options to be considered for indexing on the web, including A to Z indexes and metadata creation. The content may include:

- A to Z indexes for websites and web documents - policies, software options
- HTML Indexer demonstration
- Metadata for websites - comparison with A to Z indexes
- Creating metadata - policies, thesauruses, display, including paper-based exercise
- Social tagging/bookmarking - metadata creation by the people/concept of pace layering/cloud maps
- Automatic concept extraction - brief mention, with Amazon as an example.

Workshop 2: Cookbook Indexing: Sherrey QUINN & Lynn FARKAS (ACT) **CANCELLED**

Workshop 3: Embedded Indexing : Jan C. WRIGHT (USA)

This three-hour workshop will cover the basic techniques of indexing within Word, Framemaker and InDesign files. Best practices, the advantages and disadvantages of embedding, and developing a list of issues that publishers must agree upon will be covered. If you have a laptop with Microsoft Word, any version, please bring it for a practice session. We will be indexing three small files to get a feel for working with embedded entries and finding and editing entries.

Workshop 4: CINDEX™ Updates: Frances S. LENNIE (US)

This session is suitable for both current and prospective users of CINDEX. In addition to providing a basic overview of the program and its capabilities, the major proportion of the time will be spent taking a look at the new features in CINDEX for Windows (v2.0 released May 2008) and CINDEX for Mac (v2.0 released November 2008), with demonstrations of techniques enhancing the efficient entry and editing of data. This will include time devoted to the construction and application of patterns in searching and editing operations. As always, your specific concerns and questions will be addressed during the session. Bring your own laptops (PC or Mac) if you wish. Demo installations of the latest version will be available for upload on the day of the workshop, or available in advance.

Workshop 5: SKY Index Workshop: Jon JERMEY (NSW)

Prerequisites: participants will need to have a Windows-based laptop PC with a USB port or CD drive. This course examines the basics of indexing using the SKY Index application. Participants will be taken through the stages of entering material, editing it and producing a Word document for output. We will look at the many keyboard shortcuts available in SKY and the wide range of options for controlling index style and format. If time permits some discussion of macros and the file manipulation commands may be possible. Current plans are to use Version 6 (SP4) but if Version 7 is available as a demo program by the time of the workshop then that will be substituted.

Friday 16 October 2009

8:30am–9:30am	Registration		
9:30am–10:30am	Plenary 1: Convener's welcome: Davis <u><i>The digital and institutional environment: Booth</i></u>		
10:30am–11am	Morning tea		
11:00am–12:30pm	Session 1 <u><i>The glory and the nothing of a name: Bridge</i></u>	11:00am–11:45am	Session 2A <u><i>The CCH Intelliconnect online searching tool: Clayton</i></u>
		11:45am–12:30pm	Session 2B <u><i>Thesaurus evaluation by numbers: quantifying a blob: Kneebone</i></u>
12:30pm–1:30pm	Lunch <u>Indexing Clinic</u> open 1:00pm–1:30pm		
1:30pm–2:15pm	Session 3A <u><i>How to index Australian indigenous names: Wood & Cannon</i></u>	1:30pm–2:45pm	Session 4 <u><i>Sculptor or ethereal keyer: styles of indexing: Shrout</i></u>
2:15pm–2:45pm	Session 3B <u><i>Creating a large index of names: Jordan & Jordan</i></u>		
2:45pm–3:15pm	Afternoon tea		
3:15pm–3:55pm	Session 5A <u><i>What we say & what we do: Browne</i></u>	3:15pm–3:55pm	Session 6A <u><i>Database indexing in the Parliamentary Library, Canberra: Giopoulos & Bryce</i></u>
3:55pm–4:30pm	Session 5B <u><i>Metatopic menace: Schlembach</i></u>	3:55pm–4:30pm	Session 6B <u><i>Indexing in Iran: Baradar & Fahimifar</i></u>
4:30pm–5:15pm	Reports from international delegates & ANZSI Branches		
5:15pm–6pm	<u>ANZSI Annual General Meeting</u>		
6pm–7pm	<u>Book launch</u> , meetings, demonstrations [including <u>MACREX User's Group Meeting</u>] Drinks available (from 5:00pm to 7:00pm)		
7pm–10pm	Conference dinner & awards presentation		

Saturday 17 October 2009

8:30am-9:00am	Registration				
9:00am-10:00am	Plenary 2 <i>Indexing in the 1960s, ff.</i> Video presentation by Hazel Bell (UK), with audio link				
10:00am-10:30am	Morning tea				
10.30am-11:15am	Session 7A <i>The visual appeal of indexes:</i> <u>Lennie</u>		10:30am-11:15am	Session 8A <i>Indexing indexing:</i> Quinn	
11:15am-12:00noon	Session 7B <i>How to handle illustrative material:</i> McMaster		11:15am-12:00noon	Session 8B <i>Social networking for indexers:</i> Panel (Browne et al):	
12:00noon-1:00pm	Lunch Indexing Clinic open 12:30pm-1:00pm				
1:00pm-2:00pm	Plenary 3 <i>The publishing environment:</i> Derricourt				
2:00pm-3:00pm	Round table discussion <i>Genealogy, family history and local history:</i> Matthews	Round table discussion <i>History and biography:</i> Jones	Round table discussion <i>Legal indexing:</i> Davis	Round table discussion <i>Medical and scientific indexing:</i> Russell & McMaster	Round table discussion <i>Cookbook indexing:</i> Sherry Quinn
3:00-3:30pm	Afternoon tea				
3:30pm-4:30pm	Plenary 4 <i>Future practicalities:</i> Wright Closing session: Simkin				
Evening	A PAYG group booking at a nearby restaurant will be made for those who wish to stay for dinner.				

Indexing Clinics

Indexing clinics have been scheduled in the second half of each lunch hour. These provide an opportunity for newer or trainee indexers to bring along indexes either completed or in preparation and get some feedback from an experienced indexer on what they are doing, or how their index could be improved. (A similar session was run successfully at the Melbourne conference in 2007, where it was called "Indexers Road Show" (see The Indexers Roadshow, by Max McMaster, *ANZSI Newsletter*, 2007;3(4):6.))

Roundtable Discussions

Roundtables are discussions conducted on a more informal basis than a paper presentation or a panel. They are designed to be interactive and as a way to cover smaller, specific interest, indexing groups. A host (or hosts) with experience in a particular subject coordinates discussion with a small group of people who are free to interrupt, ask questions and/or pick the brain of the host(s) and each other.

Five groups are planned, to run simultaneously:

Genealogy, family history and local history: host: Dr Trevor MATTHEWS

Among the topics that participants might wish to discuss are:

- Who are the users of the indexes to family and local histories? How best can we anticipate their needs, interests and special knowledge?
- Indexing personal names:
 - Distinguishing the forty 'John Smiths'
 - Dealing with surname variants and changes over time (e.g., Deegan, Duigan, Diggan, Diegan, Dugan etc)
 - Maiden vs married names
 - The need for inclusiveness
 - Dealing with passing references: the case for using long strings of locators
- Indexing place names (streets, buildings, churches, schools, parks): how inclusive should the index be?
- Indexing of 'objects': maps, family trees, photographs, illustrations, documents.
- 'genealogical indexing' (that is, the indexing of census returns, passenger lists, cemetery inscriptions, parish registers of births, marriages and deaths) vs the indexing of family histories.
- Payment issues. How much are amateur family historians prepared to pay for a professional index? Are there opportunities for professional fee-for-service indexers in 'genealogical indexing'?

Trevor Matthews has been a freelance indexer for the last twelve years. He specialises in indexing books on current affairs, Australian history, and biographies. He has indexed local histories of Sydney's Oxford Street and the municipality of Leichhardt. Trevor also dabbles in genealogical research: he is a member of the Cornish Family History Society and the Society of Australian Genealogists

History and biography: host: Dr Caroline JONES

Alphabetical or chronological? Indexing biographies and history books. Subentries are a crucial part of biographical indexing but how do you prevent subjects and their families taking over the index and should events be organised chronologically, by page number or alphabetically? Given that elegance and accessibility are just as important, this roundtable discussion will grapple with infelicities of expression on the one hand and the absurdities of too many sub-titles on the other. It will look at similarities and differences between indexes of histories and biographies, especially juggling the expectations of authors and publishers. Please bring expert and poor examples of both genres of indexes and your own solutions to these problems.

Dr Caroline Jones is an Honorary Fellow in the School of Culture and Communications at the University of Melbourne. She has taught and published articles in the field of History of the Book and has indexed histories for the University of Queensland Press.

Legal Indexing: host: Madeleine DAVIS ✉

This Roundtable takes a nuts and bolts approach to legal indexing in Australia, exploring the different types of legal indexing available, whether subject knowledge is essential, PDF versus hard copy of the text, paragraph numbering versus page numbering, use of prepositions, use of specialist software and TOCs (Tables of Cases) and TOLs (Tables of Legislation). Topics for discussion will also cover the importance of the editor and the final layout - design, typeface etc of the index and updating from year to year. Examples of different texts and indexing styles will be provided and participants are encouraged to email specific questions or dilemmas to the host in advance of the discussion. People interested in legal indexing as well as those with experience in the area are most welcome to join in the discussion either to learn more or contribute from their experience.

Medical and Scientific Indexing: hosts: Mary RUSSELL & Max McMASTER 🗣️

Medical and scientific indexing is a specialist field of indexing where subject knowledge is paramount. Understanding of Latin terminology, being able to recognise subtle differences in spelling in pharmacological names, being able to recognise chemical structures without having them named, and not being squeamish when looking at graphical full-colour surgical or pathological specimens are part and parcel of medical and scientific indexing. This session will consider some of the issues involved in medical and scientific indexing, in particular: handling the multitude of names for chemicals; deciding between British or American spelling of medical terms; format of scientific names in microbiology, zoology and botany; distinguishing between class names, trade names and chemical names of pharmaceuticals; and many other challenges.

Cookbook indexing: host: Sherrey QUINN

This Roundtable takes a user's view of cookbook indexes, exploring what makes a good cookbook index. Discussion will explore criteria for good cookbook indexes, and different approaches and styles of cookbook indexes. How are cookbook indexes best structured? How much detail about recipes and ingredients is enough? or too much? What constraints are placed on cookbook indexes and indexers? What resources are most useful for a cookbook indexer? How much do you need to know about cooking in order to produce a good index? Participants are encouraged to bring examples which illustrate useful and not-so-useful indexes, and will be encouraged to share their experiences in using cookbook indexes and in indexing cookbooks. This is an informal discussion session at which interested cooks, cookbook indexers or any other interested indexers are welcome.

Book Launch

Glenda Browne's new book *The Indexing Companion Workbook: Book Indexing*, will be launched at the conference, at 6.15pm on Friday 16 October.

You've done an indexing course, or read an indexing book, and now you need solid practice to improve your skills and reinforce the principles you have learnt. The *Indexing Companion Workbook: Book Indexing* is made up of numerous exercises closely aligned to the book indexing component of *The Indexing Companion*. Each exercise notes the pages of *The Indexing Companion* on which you will find a discussion of the relevant principles, so

help is never far away. When you have given each question your best shot, there is an Answers section, including notes on the decision-making processes used in creating the answers, and alternative approaches you may have taken.

To use this workbook you should have access to *The Indexing Companion* or have a sound understanding of the basic principles of indexing. It is not designed as a standalone workbook – it provides questions and detailed answers, but not explanatory material.

The workbook has over 100 questions and answers, and is spiral-bound for ease of use.

The Indexing Companion is published by Cambridge University Press (2007) and is available from <http://www.cambridge.org/aus>, from local bookstores such as Abbeys, and from Amazon, via a link in the image of the book at www.webindexing.biz.


Presenters' Abstracts and Biographical Notes

Dr Roya BARADAR and Sepideh FAHIMIFAR (Iran): History of Indexing in Iran: past, current and future

The history of indexing in Iran goes back for more than 30 years. Similar to the development of indexing in other countries, the growth of technology, an increasing number of Persian thesauri and greater use being made of the indexes available, have been significant influencing factors. This paper describes the history of indexing in Iran, discussing the styles and types of indexes, and Iranian thesauri. The paper will look at the state-of-the-art Iranian Research Institute for Scientific Information and Documentation (IRANDOC) -http://www.irandoc.ac.ir/english/about_us.htm - one of the most active information centres in Iran. The paper is based on library research, survey results and interviews conducted with experienced specialists.

Dr Roya Baradar PhD, works in the Department of Library and Information Science, Faculty of Education and Psychology at Alzahra University, Iran; Sepideh Fahimifar MA is a postgraduate student in the Department of Library & Information Science, Faculty of Education & Psychology, Alzahra University, Iran.

Hazel BELL (UK): Indexing in the 1960s, ff. Video presentation and audio link

Hazel K. Bell,  one of the world's best-known indexers, has prepared a paper for this conference, about her own experience as an indexer from the 1960s, about the Society of Indexers (SI) then, going on to her editing of *The Indexer*, up to the 1990s. While Hazel will unfortunately not be able to attend the conference in person, she will address the conference on video, and we plan to speak to her by audio link.

Hazel Bell has been a freelance indexer since 1964, has twice won the SI's Wheatley Medal for an outstanding index, and was editor of the international journal, *The Indexer*, for 18 years. She is a prolific writer of articles and books about indexing, the most recent being *From Flock Beds to Professionalism: A History of Index-Makers*, Oak Knoll Press, 2008.

Mal BOOTH (NSW): The Digital and Institutional Environment

Mal Booth is Director of the Education & Research Services Unit in the University Library at the University of Technology, Sydney. He was formerly Head of the Research Centre at the Australian War Memorial and was responsible for Web Strategy at the Memorial, specifically with regard to the use of Web 2.0 initiatives. Since 2001 he has been an advocate for digital convergence in the delivery of web services and resources via the Memorial's website. From 2006 to 2008 he curated the *Lawrence of Arabia & the Light Horse* exhibition combining the physical exhibition and many curator-led tours with a dynamic online presence via a blog and digitised war diaries from the Light Horse. He also worked on the development of the Memorial's digital preservation policy, strategy and framework.

Noeline BRIDGE (Canada): The Glory and the Nothing of a Name

Although most names are straightforward to index, those that aren't can pose some particularly vexing problems. Help is available through indexing manuals, library cataloguing rules, and reference sources in both book and electronic form. Participants will be guided through the common problems in indexing personal names, illustrated by examples from my own indexing and from questions posed on Index-L with solutions gleaned from the resources used by indexers. A bibliography containing those resources I have found most helpful will be provided.

Glenda BROWNE (NSW): Practical Indexing: what we say and what we do

This presentation will examine a number of indexing rules to see what we say we do, what we actually do, and why we do it. Issues to be discussed include 'How classified are your specific entries?' and 'How analysed are your chapter headings?'.

How classified are your specific entries? I teach students that a basic principle in indexing is that of specific entry - we always index a topic at the most specific term that will describe it. The more I look at what I and others do, however, the more I realise how many times we make exceptions to this rule. So, I would like to explore the reasoning behind the decisions about how specific our specific entries should be.

How analysed are your chapter headings? Sometimes people say, misguidedly in my opinion, that you shouldn't index the topics of chapters. What they perhaps mean, is that the index should go beyond simple alphabetising of chapter headings, but this doesn't mean that chapter topics should be ignored - this would mean leaving the most important chunks of information out of the index. I would like to explore the role of chapter topics in indexes, and the ways in which chapter ranges should be broken up to give more granular access.

Glenda BROWNE (NSW) & others: Social Networking for Indexers

Group discussion with Glenda Browne, Jan Wright and Tracy Harwood. Through the Internet indexers communicate with indexers and other information professionals, sharing ideas and information. We have Index-L, a variety of indexer-specific mailing lists, NING Indexers' Network, Linked-In and FaceBook. And some of us even Tweet. To learn from others, and to spread the word about indexing, we should be connected to other professionals in many ways. We'll look at the social and information needs that indexers have, and discuss the websites and services that fill those needs.

Graham CLAYTON (CCH, NSW): The CCH Intelliconnect Online Searching Tool

The paper (and accompanying data projector and/or power point presentation) will be an explanation of the [CCH Intelliconnect online searching tool](#).¹ Subscribers to CCH online products can access comprehensive content based on an intuitive, Google®-like search engine that is based on the existing print product indexes. Filters can be used to search content by subject, library type or other breakdowns. The paper will show how existing print index terms were chosen to maximise the coverage of all content, and the analysis used to quantify any gaps in content coverage.

Dr Robin DERRICOURT (NSW): The Publishing Environment

Dr Derricourt's² paper will be based on his experience as an academic publisher, and will discuss the past and future of scholarly and electronic publishing. He is the Managing Director of [UNSW Press](#),³ having previously worked with Cambridge University Press.

Grisoula GIOPOULOS and Catriona BRYCE: Database Indexing in the Parliamentary Library, ⁴ Canberra

The presentation will have three components:

- Introduction to the [Parliamentary Library](#)⁵ context, the clientele and [Parlinfo](#);⁶
- Newspapers and Journal selection;
- Parliamentary Library thesaurus and database indexing.
- There will be a PowerPoint presentation.

Don JORDAN & Andrea JORDAN (Vic): Creating a Large Name Index from a List of References

An index of names of authors quoted in the 2nd edition of a large academic text book was requested by the publisher (together with an index for the book), and the indexer given a .pdf file of the text together with a list of the references in a Word file. The references in the text gave surnames and year of publication, while the references list gave authors' initials, title of paper, publication and year. This paper gives a detailed description of the use of the Acrobat software package in conjunction with an Excel spreadsheet to create the index of names. It mentions the time taken for the work, and also contains suggestions for action appropriate to the various problems which arose during this project, and which would probably occur in other projects of this type. It is aimed at new indexers and also experienced indexers who may not have previously used the software in this way.

Les KNEEBONE (Vic): Thesaurus Evaluation by Numbers: quantifying a blob

Unlike 'book-style' indexes, indexing terms in a thesaurus are typically structured as a multi-level hierarchy. Concepts are arranged in multiple sub-heading levels that extend well below the first sub-heading level usually found in the back of books. Representing thesaurus structure and reporting structural changes is a challenging and rare feature of thesaurus evaluation. Some statistics from the Schools Online Thesaurus (ScOT) are presented in an attempt to answer some frequently asked questions: "how many levels is the right amount" and "is the thesaurus flat or deep". Implications for term selection and structure arise as the shape of the thesaurus is revealed. Further, requirements for a "browseable" structure are considered given thesaurus-assisted navigation tools used in the schools sector.

Frances LENNIE (USA): The Visual Appeal of Indexes

There is one aspect concerning quality in indexing that is often overlooked, that is, the visual appeal of the index. While structuring our indexes, writing the entries, and checking the page references, we should also be mindful of how the index might ultimately be displayed and its ease of use for the reader. We will examine decisions that indexers can and cannot control, and with the use of examples explore the visual merits of different layouts. Although concentrating on indexes destined for the print medium, we will also take a brief look at electronic indexes.

Frances began her indexing career while still living in the United Kingdom. She established her U.S. company, Indexing Research, 23 years ago to develop and market its best-known product, CINDEX™ indexing software. Frances is a frequent speaker at indexing and library meetings in North America and overseas, and conducts indexing training courses as well as CINDEX workshops. She served on the national board of the American Society for Indexing (ASI) 1992-1998, was President 2003-2004, and has been a juror for the ASI/H.W. Wilson Award. Most recently she has been closely involved in establishing ASI's Training in Indexing distance learning course, and continues as a grader for the course exams.

Max McMASTER (Vic): How to Handle Illustrative Material (tables, figures, diagrams, photos, etc.)

Illustrative material in texts serves one of two purposes. In the first instance it is an important adjunct to the text, whereas in the second it is there just as padding or a filler and can largely be ignored. I am concerned with the first scenario. This session will consider how to handle graphs, tables, figures, diagrams, photos, etc. Do you just consider the captions of these various features or should the indexer provide more in depth analysis? Further, what is the most useful way of referring to these features in the index?

Sherrey QUINN (ACT): Indexing Indexing

A range of options for training in indexing exists, including distance education and hands-on workshops organised by ANZSI. Many practical and theoretical papers on indexing have been published in the indexing and library science literature, particularly as journal articles and conference papers. Where do indexers look to find out what's been written about their profession and to learn from the thoughts and experiences of others? The paper will give a brief overview of where the literature of indexing is indexed and abstracted, with some emphasis on Australia's body of indexing literature. The paper will also consider the coverage of the indexing, and compare the styles and vocabularies of the different index forms and products. The discussion will be set within the general context of how and where Australia's scholarly library/information science literature has been and is now indexed, in print, online and in commercial databases.

Kay SCHLEMBACH (USA): Metatopic Menace

Is it possible to master the metatopic? It is my opinion that taming the metatopic, both main and local, is the key to developing a stable index structure. We look at examples, discuss various approaches, and suggest several solutions to this challenge.

Kay has based her professional life on service, both to clients and the indexing profession. Since 1996, Kay has indexed hundreds of books as well as managing the indexing process for scores of projects as a managing partner with Potomac Indexing, LLC. Large, multi-volume projects, particularly in elementary math, are a specialty, as well as business and professional books. Kay authored and taught her acclaimed Practical Introduction to Indexing workshop for a decade, as well as serving for five years on the ASI Board of

Directors. During her ASI service, Kay was instrumental in the development, adoption and implementation of the ASI Training in Indexing distance learning course.

Recent changes in Kay's personal circumstances will prevent her attending the conference. Her paper will be presented by her colleague Mary Coe, managing partner of Potomac Indexing, LLC www.potomacindexing.com.

Richard SHROUT (USA): Sculptor or Ethereal Keyer: Styles of Indexing

As a confirmed full marker, [Richard Shrout](#) has studied markup techniques used by other indexers for longer than ten years. He wrote an article on markup that was published in ASI Key Words several years ago. During this time, he discovered to his surprise the large group of indexers who never want to touch a piece of paper. He has developed a theory describing these two types of indexers: reverse sculptors and ethereal keyers. Come to his presentation to learn about this theory and perhaps discover other types of working styles. Learn about the strengths and weaknesses of each style.

Clearly, there are different possible approaches to successful indexing. Determine your own strengths and then develop those. If you are a marker, if you need to touch the paper, that is ok. If you only want to key on a screen, that is also ok. We need to learn more about each other. Is it possible to develop both styles? Are there other working styles? Come to the presentation prepared to work together to further define our professional work methods. Come prepared to think.

Richard Shrout has been working as a freelance indexer for 20 years. He worked as a technical services librarian, primarily in the acquisitions of publications for 30 years. Since he is not yet 90 years old, there were some years of moonlighting. Richard is one of the four partners of [Potomac Indexing, LLC \(PI\)](#). He is now serving in his eighth consecutive year on the Board of the American Society for Indexing (ASI). His current ASI position is Treasurer. In addition to indexing, Richard plays tournament table tennis, sings in Church choir and a local chorus, and is an avid family history researcher.

Jenny WOOD & Judith CANNON (AIATSIS, Canberra): How to Index Australian Indigenous Names

The [Australian Institute of Aboriginal and Torres Strait Islander Studies \(AIATSIS\)](#) Library has maintained the Aboriginal and Torres Strait Islander Biographical Index (ABI) since the 1970s. The ABI is a personal name index to published material held in the AIATSIS Library. Containing over 65 000 records, the [ABI is available to search online as part of Mura®](#) the AIATSIS Collections catalogue. This paper will explain how the AIATSIS Library indexes both personal names for Australian Indigenous people and Indigenous place names in the ABI. This paper will also discuss the library's 'Pathways' thesaurus which includes a place thesaurus. This is an essential tool in indexing Australian place names. The Pathways thesaurus is an internationally recognised standard and has been authorised for use by the Library of Congress in bibliographic records. The AIATSIS library uses Marc records for creating ABI entries and this means the index is both searchable as part of Mura® and as a standalone index. The ABI is a primary tool of the AIATSIS Family History Unit for assisting Aboriginal and Torres Strait Islander people research their family history.

Judith Cannon is the indexer in the Family History Unit, AIATSIS, working with the Aboriginal and Torres Strait Islander Index. Jenny Wood is the Library Systems Manager in the AIATSIS Library. She looks after the metadata in the Mura® catalogue including the

ABI records. Jenny and Judith both have extensive experience working with information concerning Australian Indigenous peoples.

Jan C. WRIGHT  (USA): Future Practicalities

Two major trends are emerging that can affect the indexing business and offer new opportunities. eBook publishing is changing the reading populace's habits, likes and dislikes, and we should be ready to discuss keeping indexes in eBooks with publishers. At the same time, user-generated indexing and tagging is changing how the public finds and marks information they need. We have a battle on one side, and an opportunity to expand our market on the other.

Jan C. Wright is an indexer, taxonomist, and controller of wild vocabularies who has operated her own business, Wright Information Indexing Services, since 1991. She is a member of the American Society for Indexing (ASI), teaches for University of California Berkeley's Indexing Course, and is the developer of Indexer's Network, an online social site for indexers. She has extensive experience in software documentation, embedded indexing, and online system indexing, and is intrigued with the interfaces for finding information. In 2009, her index for Real World Adobe CS3 won the ASI/H.W. Wilson Award for Excellence in Indexing, the first technical index to ever win the award. She has abandoned big city life to live in the mountains of New Mexico with her husband Chris and three silly cats, and loves to watch the ravens gather at sunset. Her Web site is at [!\[\]\(5ecd0a8be72909e00a43c3de93c00f44_img.jpg\)](http://www.wrightinformation.com).

NOTE: The Committee reserves the right to alter any details of the program. The ANZSI website will be updated as arrangements are confirmed.